



November 19, 2009

Dear Postal Customer:

Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers. The Postal Service receives no operational subsidy from taxes. Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the Niles Station revealed that the office workload has declined. This reduced workload and the fact that we have two other Stations/Branches located within a 2 mile radius suggests that the continuation of Niles Station may not be warranted. Accordingly, we are considering consolidation of the Niles Station located at 160 J Street, Fremont CA 94536.

As an alternative, full retail service is available at the Fremont Main Office, located 2.5 miles away at 27010 Dusterberry Way, Fremont CA 94536-9998. Retail services at this office are 8:00am-5:30pm Monday through Friday and 9:00am - 4:00pm on Saturday. Post office box, passport application service and a self-service Automated Postal Center are also available.

Retail services are also available at Flower Addict Contract Postal Unit located 1.9 miles away at 39995 Mission Blvd., Fremont CA 94539-3627. Hours of service are 9:00am-4:00pm Monday through Friday and 10:00am-2:00pm on Saturday. Steve's Hallmark located 2.2 miles away at 39202 Fremont Hub, Fremont CA 94538 offers services from 10:00am-2:00pm and 3:00pm-4:00pm Monday through Saturday.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please, complete the enclosed questionnaire and return with your comments by November 29, 2009 using the pre-addressed envelope provided.

If you have any questions, you may call Bay Valley District Consumer Affairs & Claims Office, at (510) 622-7420.

Thank You for your assistance,

Sincerely,

A handwritten signature in cursive script that reads "Cedric D. Brown".

Cedric Brown
Manager
Post Office Operations